



Welcome to RS Components

With over a million customers worldwide, you can be assured that you are at the heart of everything we do. Whether it's products, solutions, innovation or inspiration you're looking for, you'll find that you get more from RS!



nz.rs-online.com

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Welcome to RS

I'd like to so start by thanking you for choosing us to business with and assuring you that at RS Components, we aim to aim to put you, our customer, at the heart of everything we do.

Scott Philbrook
General Manager



Our History

From humble beginnings to the global company we are today, we've been on an incredible journey, but the best is yet to come.

Starting from a small backstreet garage in London in 1937, RS has grown into a global solutions partner, for customers and suppliers, across all industries. Our aim has always been to make it easy for our customers to do business, offering unrivaled choice of product technologies and innovative solutions to help save time and money.

30's Radiospares founded

P M Sebestyen and J H Waring set up a small business in London, providing radio repair shops with spare parts they needed, quicker than they could get elsewhere.



40's Playing a part in helping the Nation

During the Second World War, Radiospares helped keep the nation's radios working, providing spare parts where they were needed most.

In 1947 established the first export link with Radionics in Dublin.



50's & 60's New electronic era forces new market

The 50's heralded a new era in electronics with the advent of solid-state components. Spare parts for radios and televisions looked less and less viable so Radiospares looked for a new market and started to supply to general industry.

In 1967 success brought about the creation of parent company Electrocomponents and a public listing on the stock market.

The diversification of markets soon paid off, as by the end of the 60's over 50% of orders now came from industrial customers.

70's New decade, New Name

We started the 1970's by changing our name from Radiospares to RS Components.

We now offer over 2,500 products and exceed sales of £1m per month.



80's RS relocates

In 1984 we moved for the first time outside of London, to a purpose-built office and warehouse development in Corby, Northamptonshire - where we still largely operate from today.

In 1986 we saw the opening of our first operation in Europe - RS France.



90's & 00's Global Expansion

Following the birth and boom of the internet, we were the first company to launch a business-to-business transactional website for our customers in 1998.

The acquisition of Allied in 1999 saw RS continue its global footprint in the USA.

By the end of the 00's we were operational in over 32 countries across Europe and Asia Pacific - with a dedicated Export team supporting a host of other markets in Africa and South America.

10's Leading the Digital Age

We were instrumental in the launch of the single-board computer and continue to embrace and promote new technologies such as 3D printing, as well as launching our own brand label products - RS PRO and the engineering community, DesignSpark.



Today The journey continues...

Today, we continue to put our customers first, looking at ways to support their needs and make it easier for them to do business.. offering solutions and innovative products, as well as helping to inspire tomorrow's engineers through STEM and educational initiatives.



Our Purpose

Our purpose is
‘making amazing happen’

We plan to inspire a more sustainable world through education and innovative solutions that improve lives. Through a range of projects and activities we’re supporting the engineers of today and tomorrow, ensuring that they have all they require from a broad product range to a number of core services that help to add real value to our customers.

Our most recent campaign, “By Your Side” helps to demonstrate our unrivalled focus on the customer and their needs across the design, build and maintain lifecycle. We’ve collated key products and industry themes with a laser focus on addressing customer problems and offering solutions to help them save time and money.

We’re more than a one-stop show for all of your industrial and electronics product needs; our range of services and solutions is second to none. From next day delivery to procurement solutions, find a range of helpful services to increase productivity, save you time and money.



Inspiring a more sustainable world

We believe we can do more to protect and help our planet, society and each other!

Here are the four key areas that we are concentrating on, alongside examples of some of the actions we intend to take:

People, Health and Safety –

Invest in future talent and offer more apprenticeships, internships and entry-level opportunities; continue to embrace diversity and inclusion; reduce work-related accidents to zero and keeping the well-being of our people a priority.

Community –

Committing to projects, such as **‘The Washing Machine Project’**; partnering worldwide with **‘Engineers without Borders’** and inspiring the next generation of engineers through STEM and educational initiatives for young people.

Customers & Suppliers –

Collaborate on more sustainable products, packaging and services; develop CO2 reduction programmes; open more innovation labs across the globe.

Environment –

Use more renewable energy; reduce, reuse and recycle; install more automated packaging machines; use more fuel-efficient vehicles and reduce CO2.

Working together we can inspire a more sustainable world, improve lives, and provide solutions to create a positive impact to make amazing things happen.

Our Product Range

Over 600K products, more than 2,500 brands.

We offer a broad and extensive product range to support our industrial and electronics customers with 600,000+ stocked products, from over 2,500 suppliers – including our own brand, RS PRO.

Electronics Components, Power & Connectors

BATTERIES & CHARGERS
CONNECTORS
DISPLAYS & OPTOELECTRONICS
PASSIVE COMPONENTS
PCB PROTOTYPING
POWER SUPPLIES & TRANSFORMERS
RASPBERRY PI, ARDUINO & DEVELOPMENT TOOLS
SEMICONDUCTORS

Electrical, Automation & Cables

AUTOMATION & CONTROL GEAR
CABLES & WIRES
ENCLOSURES, STORAGE & MATERIAL HANDLING
FUSES, SOCKETS & CIRCUIT BREAKERS
HVAC, FANS & THERMAL MANAGEMENT
LIGHTING
RELAYS
ROBOTS & ROBOT PARTS
SWITCHES

Mechanical Products & Tools

ACCESS, STORAGE & MATERIAL HANDLING
ADHESIVES, SEALANTS & TAPES
ENGINEERING MATERIALS & INDUSTRIAL
HARDWARE
FASTENERS & FIXINGS
HAND TOOLS
PLUMBING & PIPELINE
PNEUMATICS, HYDRAULICS & POWER
TRANSMISSION
POWER TOOLS, SOLDERING & WELDING

IT, Test & Safety Equipment

COMPUTING & PERIPHERALS
FACILITIES CLEANING & MAINTENANCE
OFFICE SUPPLIES
PERSONAL PROTECTIVE EQUIPMENT & WORKWEAR
SECURITY & IRONMONGERY
SITE SAFETY
TEST & MEASUREMENT



Our Brands



Find out more



Our Partners

Bringing you new and innovative products from trusted brands

We're partners with over 2,500 suppliers to ensure that we have the right products to meet your needs, helping you to stay ahead of the market with new product introductions and technologies.

Our Solutions

Our solutions support you across the product lifecycle through design, build and maintain.

We can also give you advice on flexible delivery options, cost-saving ways to help you manage your inventory and procurement, through to preventative maintenance and eCommerce solutions.

Never get stuck again!

 Product Support

 Delivery and Invoice Options

 Export

 Procurement Solutions

 Inventory Solutions

 Calibration

Product Support

- We offer easy access to product support resources online or by phone.
- Our Customer Services team can help understand your needs offering product support or directing your enquiry to a qualified engineer.
- Speak to a live chat member on our website for help in finding products or other technical information.
- Or take a look at our technical data sheets which are available at product level. This can help save time, allowing you access to technical information 24/7.

Find out more





Export

A hassle-free service that takes the stress out of exporting

- If your order is for overseas delivery or to a shipping agent, our Export team are here to support. We understand the complexities of exporting and will help you overcome the associated challenges.

Delivery and Invoice Options

With a range of flexible delivery and invoicing options all designed to suit you

- From same day to next working day to call off and consolidated delivery, we've a range of flexible delivery options to suit you.
- Stay in control of your spend and reduce your purchase to pay costs with our invoicing and payment services.

Find out more





Procurement Solutions

We have different solutions to help you manage your RS orders. From simple web tools to integrated eProcurement solutions

- Our procurement solutions support customers with complex needs to drive vendor consolidation, reduce costs, improve productivity and deliver innovation.

Product Plus

When you're sourcing products from many different vendors, it's time consuming and costly. You can reduce the number of orders you create with our RS Product Plus service. Our team can source products that are not on our website, so you can reduce your purchasing orders.


[Find out more](#)


eCommerce Solutions

For a more efficient process for your industrial and electronics product procurement, we have a service to fit your business requirements. From web-based and mobile ordering through to integrated procurement solutions.


[Find out more](#)




Inventory Solutions

With services to help you manage your inventory – saving you time and money!

- Site based control of industrial consumables can exhibit wasteful practices and challenges for employee safety. Our inventory solutions reduce the time and cost of replenishing low value, fast moving industrial supplies

Find out more



Calibration benefits:

- Buy new, calibrated, ready-to-use equipment or, request recalibration of your own products with a fast turnaround and delivery.
- ISO9001:2015 Standard or NATA-accredited laboratory
- Have full traceability of your equipment's conformity for audit purposes.

Calibration

The RS calibration service maintains compliance across a wide range of assets to international standards.

From thermometry to test meters and measuring devices, you can be confident your equipment is compliant.

Find out more





Our Brands

RS PRO

RS PRO is our own-brand product range of more than 65,000 high-quality, competitively priced industrial product and electronic components.

RS PRO offers customers a choice where the combination of quality, performance and price create exceptional value. All RS PRO products and components are backed by the RS Seal of Approval, representing leading industry standards for audit, inspection, test and certification.

Quality

RS PRO products are audited and certified against the same demanding international standards as branded alternatives. Our products are inspected for quality, durability and consistency and then tested by leading engineers to ensure real world performance.

Choice

With thousands of RS PRO branded, quality products to choose from, choosing RS PRO is the simplest, most cost-effective choice of all.

Value

RS PRO is one brand which gives you huge choice and availability, proven quality and prices that can be trusted. RS PRO is the choice for great value and reliable products.

Find out more



OKdo and DesignSpark

DesignSpark, giving you access to one of the largest engineering communities, alongside OKdo – a unique global tech company and the new home of SBC and IoT



Focusing on single-board computing (SBC) and the internet of things (IoT), OKdo provides end-to-end support for all SBC and IoT segments, spanning makers, entrepreneurs, industrial designers, educators and reseller partners.

OKdo also brings SBC and IoT customers the latest products, solutions and ideas to inspire and enable them to create technology that makes life better.

Find out more



DESIGNSPARK

DesignSpark is powered by engineers from every corner of the globe, bringing engineers from start-up companies with limited funds through to the largest business and students together.

DesignSpark is a platform that provides design solutions and supports engineers to accelerate design cycle time, allow rapid prototyping and get changes to market quickly: from design to manufacturing. With community support, technology discovery, comprehensive libraries and free software – there's never been a better time to join DesignSpark and follow in the footsteps of 1 million others from around the globe!

Find out more



Inspiring Tomorrow's Engineers

Looking to develop and inspire our future engineers, our Grass Roots and Education Team are dedicated to look at ways to empower young people in the engineering and technology space.

Supporting engineering students and youth globally, the team create valuable opportunities, events and activities, to help inspire and bridge the journey between education and experience – ultimately to be 'work-ready'.

We also offer help to Universities and educators, supporting soft-skills development, offering solutions for remote working and enabling industry-relevant projects through sponsorship.

Find out more





FAQ's & Quick Links

Below are a series of FAQ's and handy links to help you for every step of your journey.

Ordering

- [WHAT DELIVERY METHODS ARE AVAILABLE?](#)
- [HOW MUCH DOES DELIVERY COST?](#)
- [CAN I ORDER FOR A FUTURE DATE?](#)
- [CAN I GET OVERSEAS DELIVERY?](#)
- [CAN I ORDER NON STOCKED PRODUCTS?](#)
- [HOW DO I ORDER IF MY COMPANY USES COST CENTRES?](#)
- [HOW DO I GET ORDER CONFIRMATION?](#)

Payment & Billing

- [HOW DO I REQUEST AN INVOICE? / HOW CAN I GET A COPY OF MY INVOICE?](#)
- [HOW DO I APPLY FOR A CREDIT ACCOUNT?](#)
- [CAN PRICES BE IMPROVED FOR LARGE ORDERS?](#)

Support & Returns

- [HOW DO I RETURN AN ITEM?](#)
- [HOW DO I GET A REFUND?](#)

My Account

- [HOW DO I RESET MY PASSWORD?](#)
- [HOW DO I CHANGE MY USERNAME?](#)
- [I NEED TO CHANGE MY BILLING DETAILS?](#)
- [HOW DO I ACCESS MY QUOTES?](#)
- [HOW DO I CREATE A PARTS LIST?](#)
- [HOW DO I ACCESS MY ORDER HISTORY?](#)

Post Purchase

- [HOW DO I TRACK MY ORDER? / WHEN WILL I RECEIVE MY ORDER?](#)
- [HOW DO I GET PRODUCT SUPPORT AFTER MY ORDER? / IS THERE AN ENGINEER IN THE HOUSE?](#)



TWITTER

Snippets of news, views and products



FACEBOOK

Full of news, products and the latest events in the world of RS



YOUTUBE

Join over 22K subscribers to see videos of inspiration, innovation and technology.



LINKEDIN

Check out our career leads and corporate updates



INSTAGRAM

Photos to keep you in touch with the RS community

Stay Connected

You can stay in touch and keep up-to-date with all the news, activities and product launches by just checking out and following our social media pages. So, take a look and be part of the conversation!



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